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| **Volunteer role** | **Retail Assistant** |
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| **Location** | Based at Carsegate Road North, Inverness |
| **Time commitment** | Minimum half a day a week.  |
| **Description of duties** | We need your help to reduce homelessness and landfill. Come and join our retail team who are the friendly faces around our two Inverness outlets. A typical day in the shop could include: * Making sure all items in the shop look spotless
* Sorting through and organising stock
* Dealing with customers’ queries in a friendly and efficient way
* Handling cash and working on the till
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| **Person spec:** | Must have good communication and teamwork skills with the ability to carry out instructions and be courteous with the general public. Representing New Start’s core values at all times. |
| **Support and benefits** | Induction followed by introduction to Retail department. Thereafter ongoing work-based training and opportunities to join certificated courses in Health and Safety, Manual Handling and First Aid.All expenses paid.Volunteers will be managed and trained by Connor Macleod and Violet Reid. |